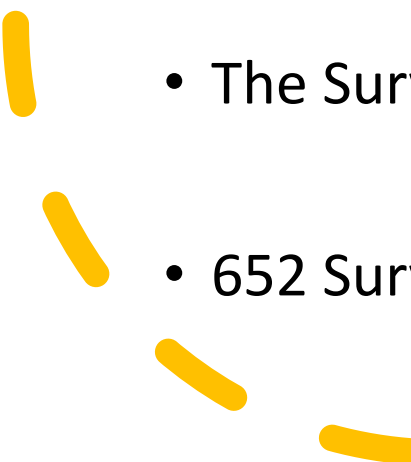
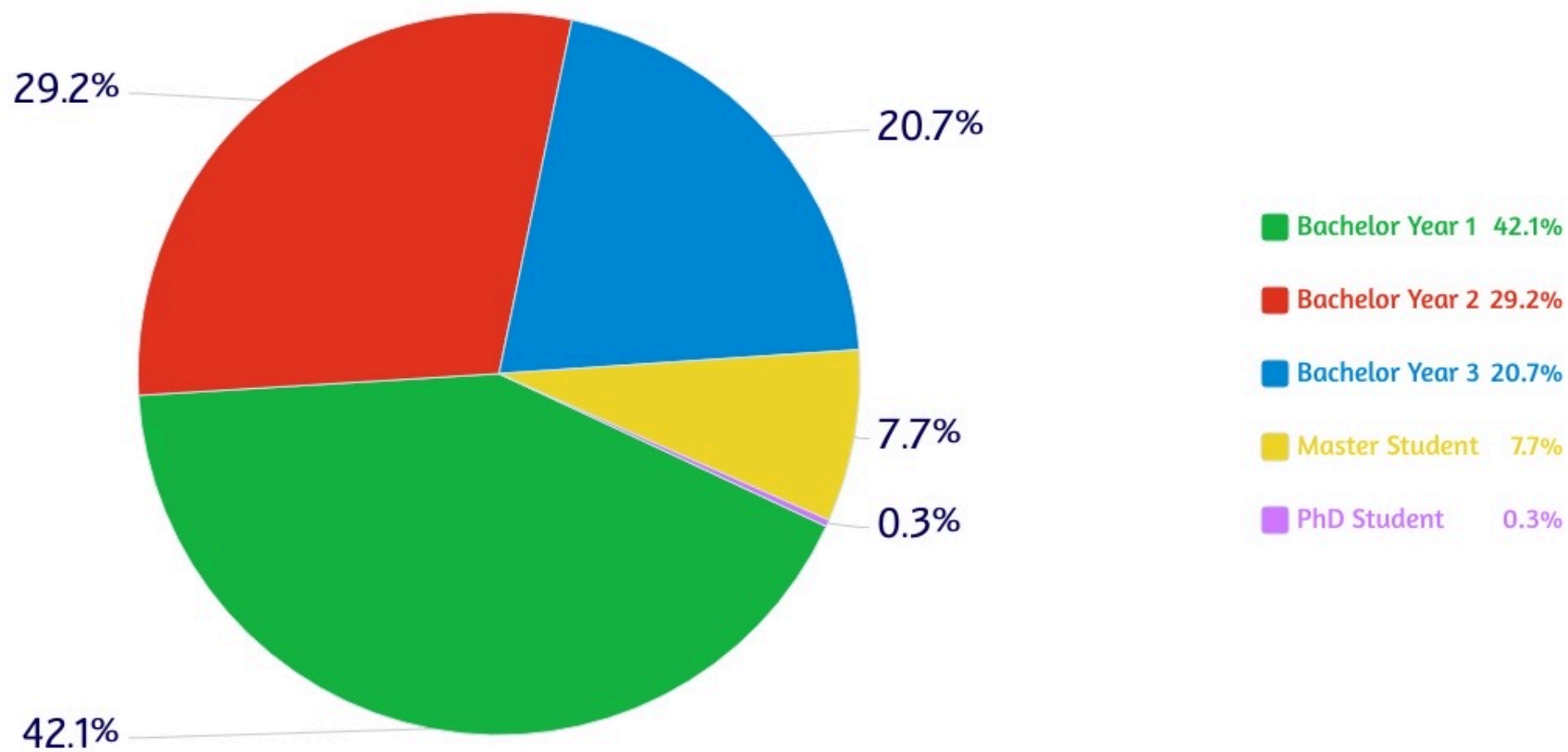


# EPOKA University COVID-19 Response Student Survey

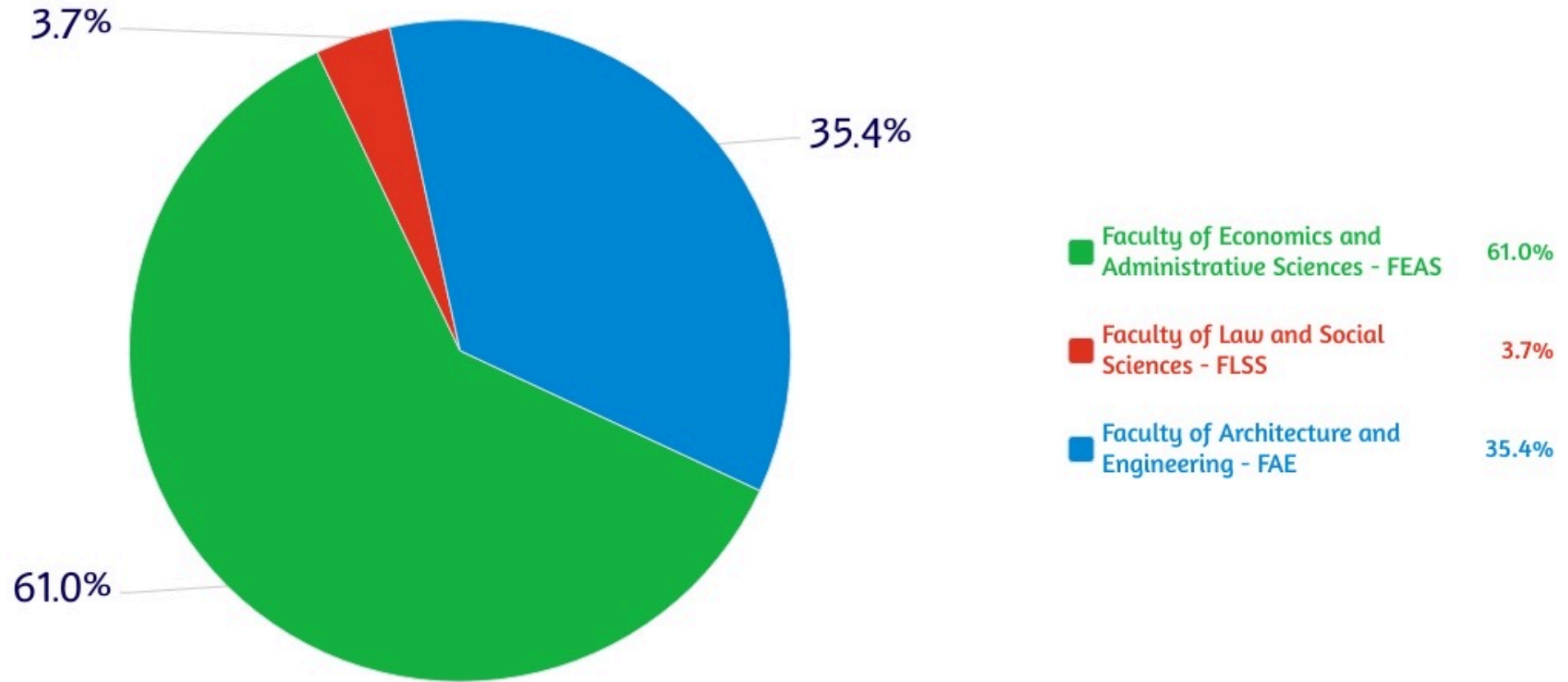


- 
- Aim to get the **impressions & experience** of our students about how EPOKA University responded to the emerging COVID-19 situation.
  - Survey questions adopted from HEDS (Higher Education Data Sharing Consortium).
  - Participation in the survey was voluntary, and participants could choose not to answer any of the questions.
  - The Survey was online during June 08-12, 2020.
  - 652 Survey Responses Collected.
- 

# What year of studies you are currently in?

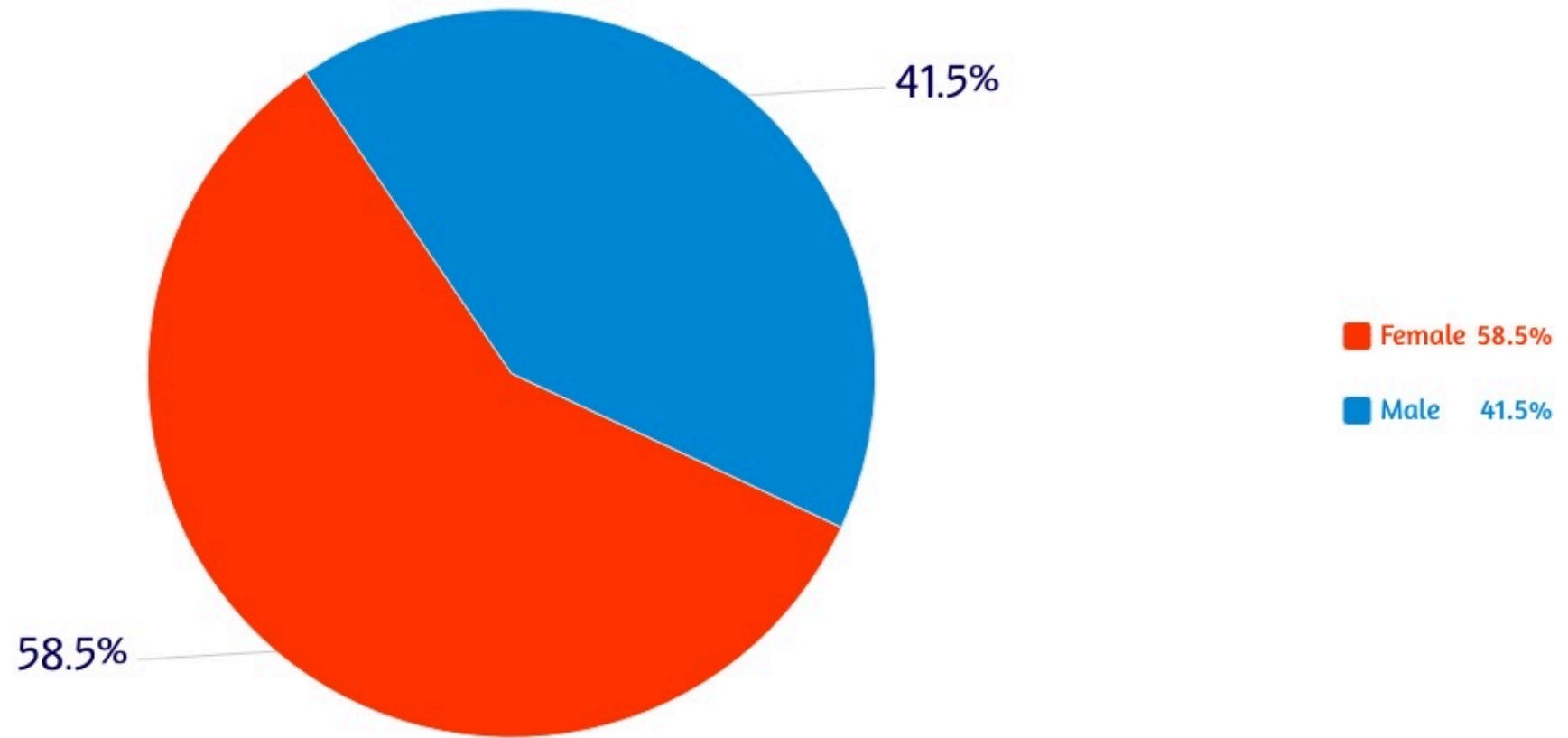


# Which Faculty you are studying in?



627 responses

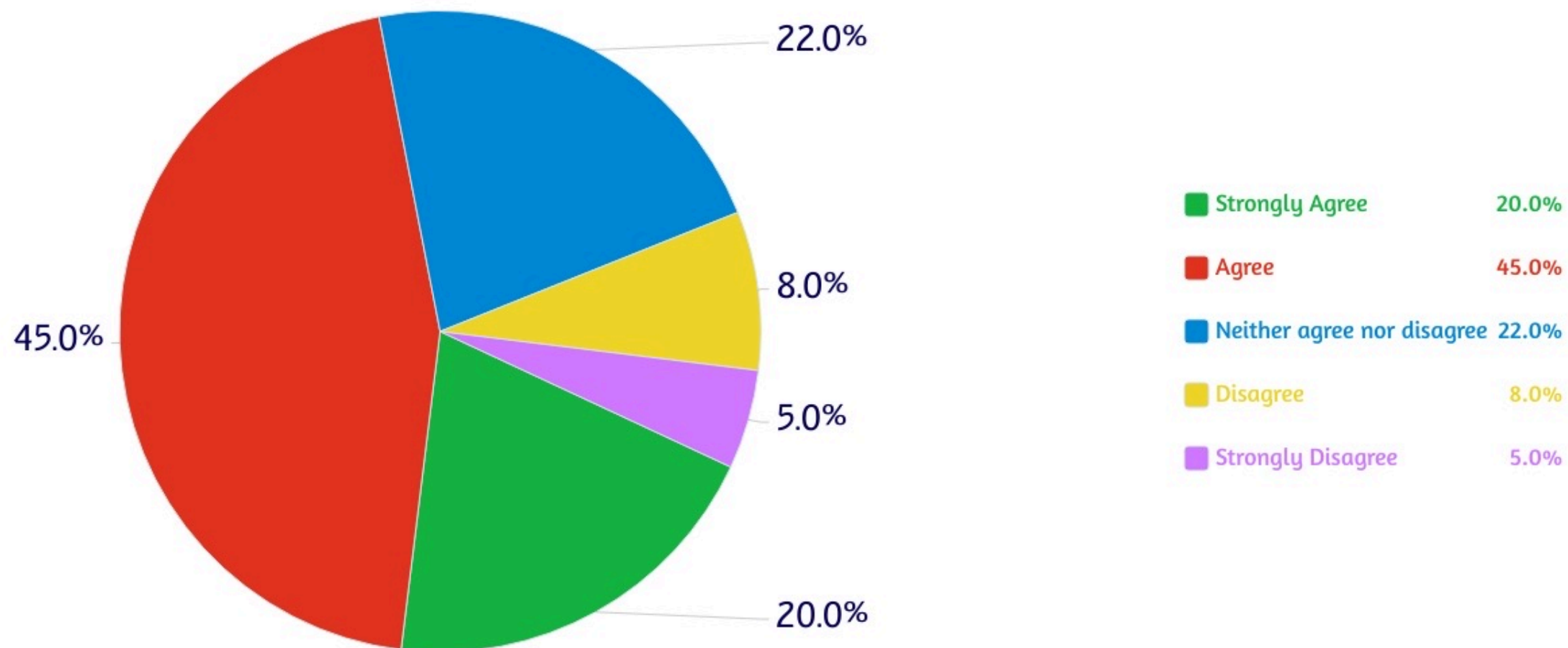
# What is your gender?



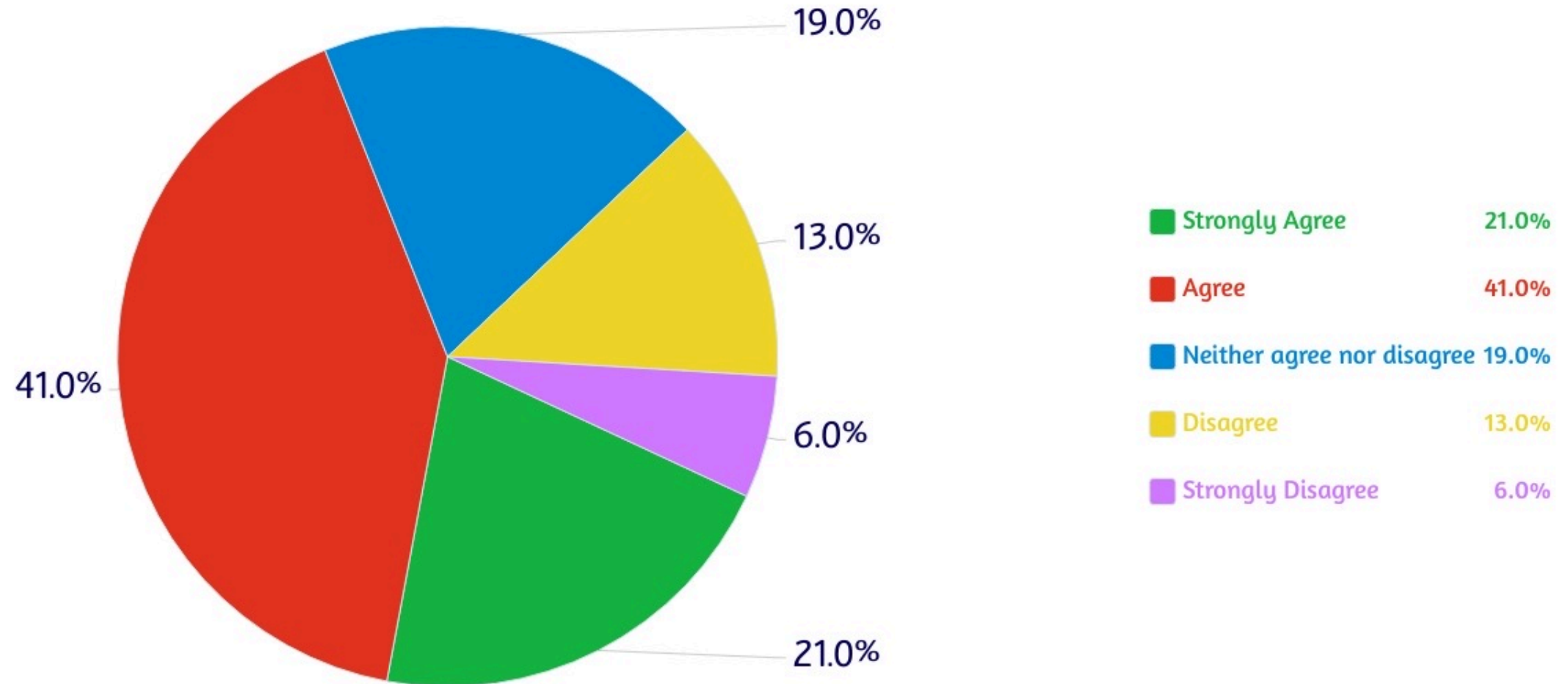
# 01

**Please indicate your level of agreement with each of the following statements about EPOKA University.**

1.a. Overall, the Administrative Staff at EPOKA University has done a good job helping students adapt to the changes at the institution brought on by the spread of COVID-19.

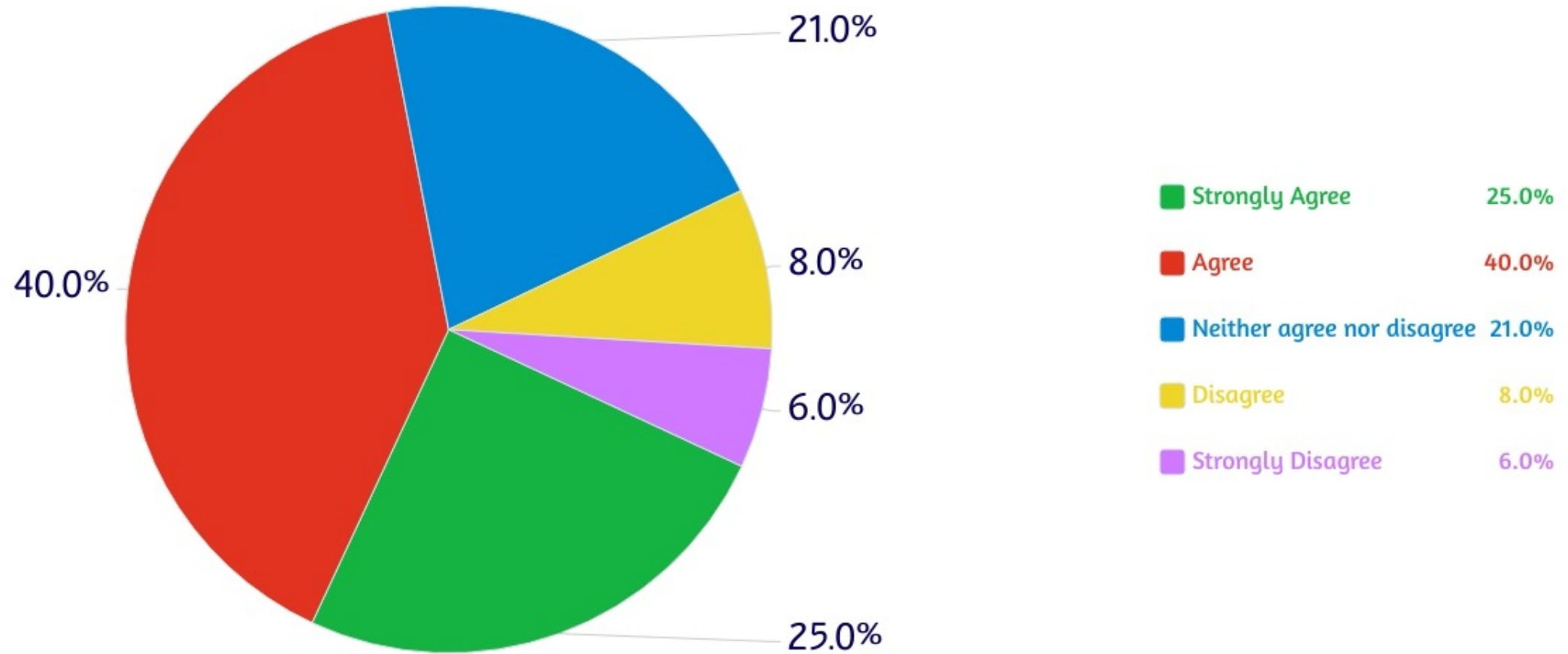


1.c. Overall, Academic Staff members at EPOKA University have shown care and concern for me as they make changes in their courses in response to COVID-19.

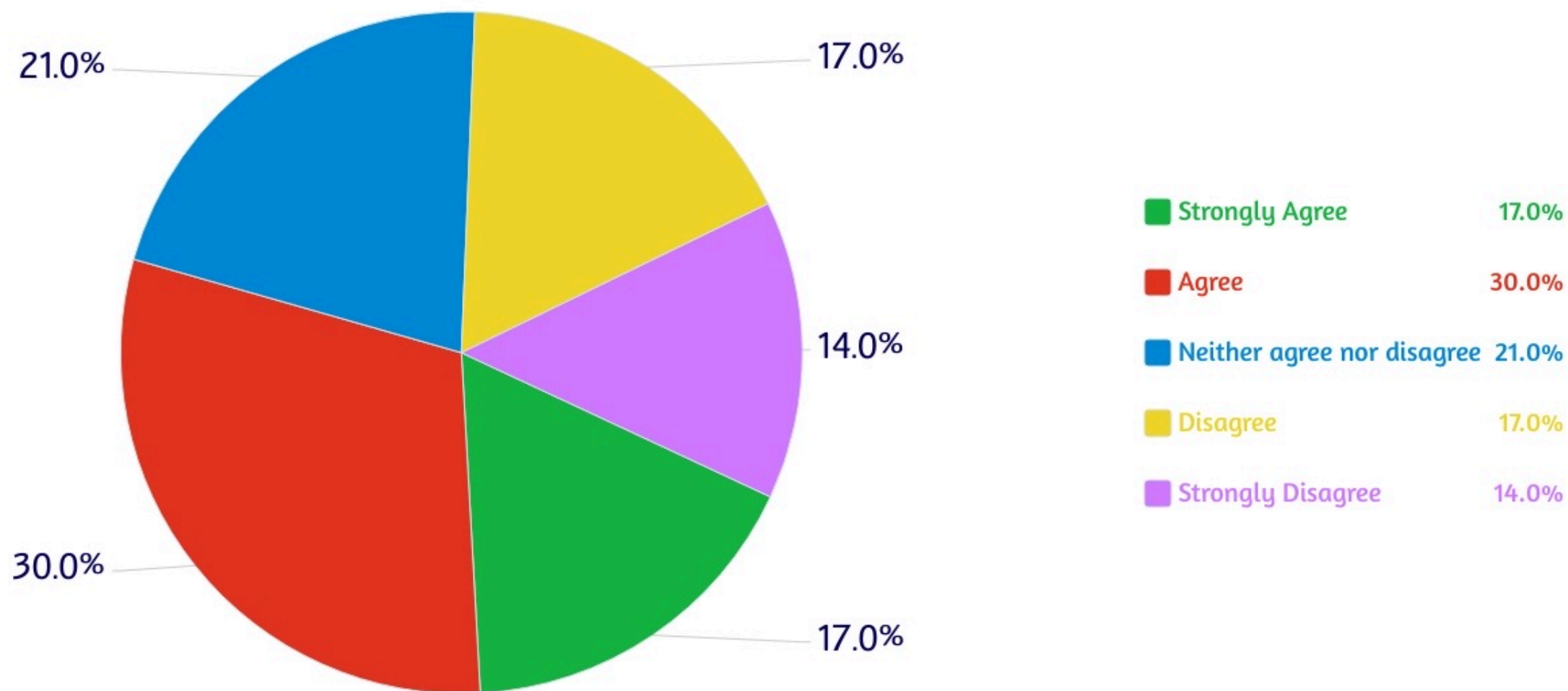




1.d. I was able to connect with assisting academic staff (Teaching Assistants/Research Assistants) to obtain the help I needed in my subjects.



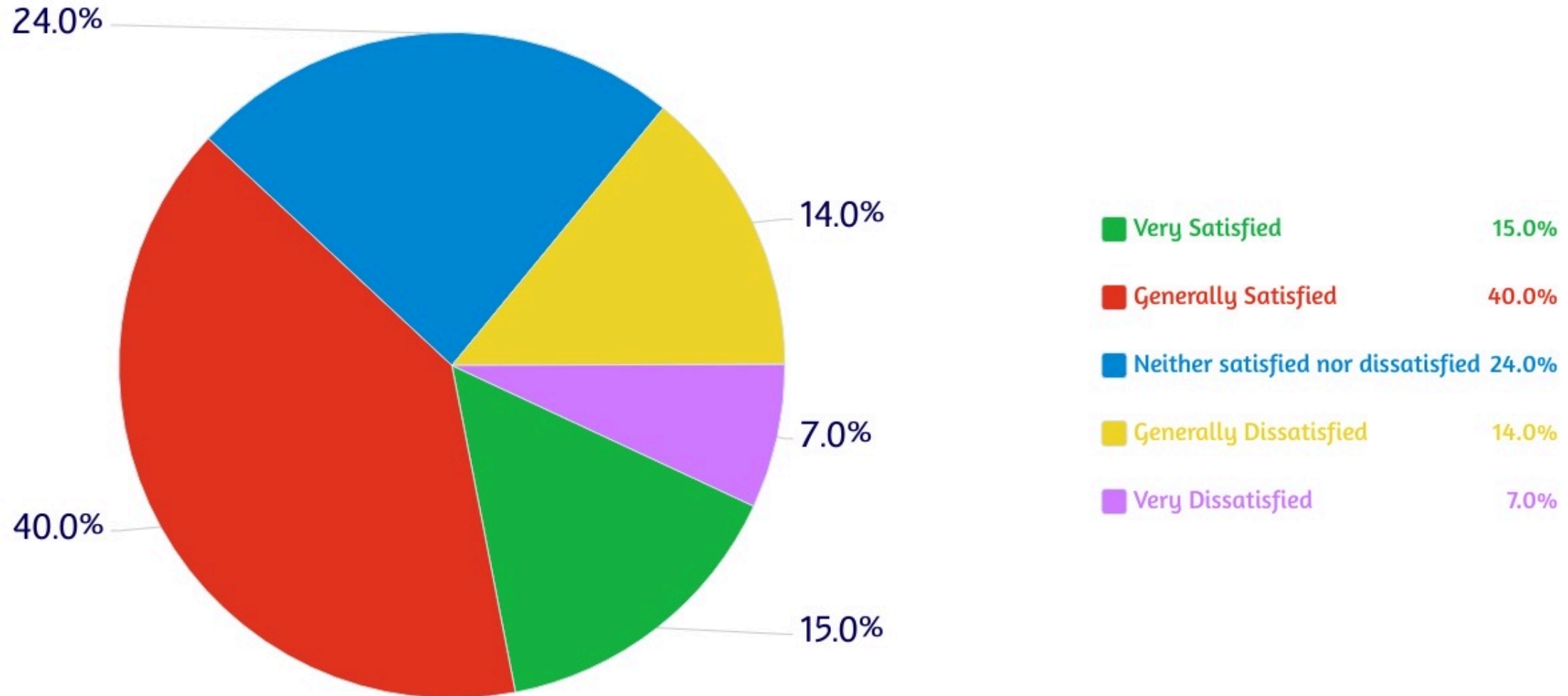
1.e. I know whom to contact if I have questions about how changes at EPOKA University in response to COVID-19 will affect my educational plans.



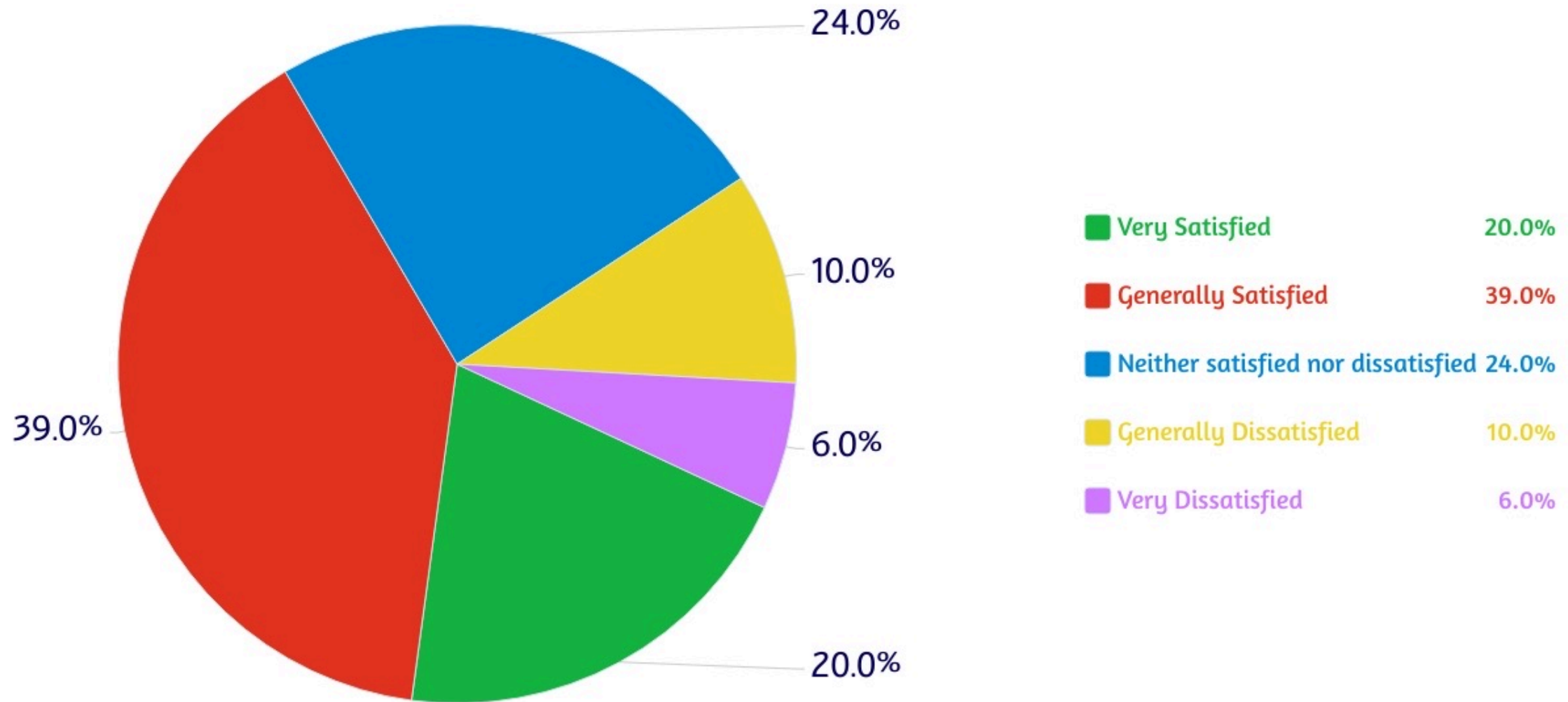
# 02

**Please indicate your level of satisfaction with EPOKA University  
about the following.**

2.a. The support you are getting from EPOKA University to help you transition to taking your classes online.



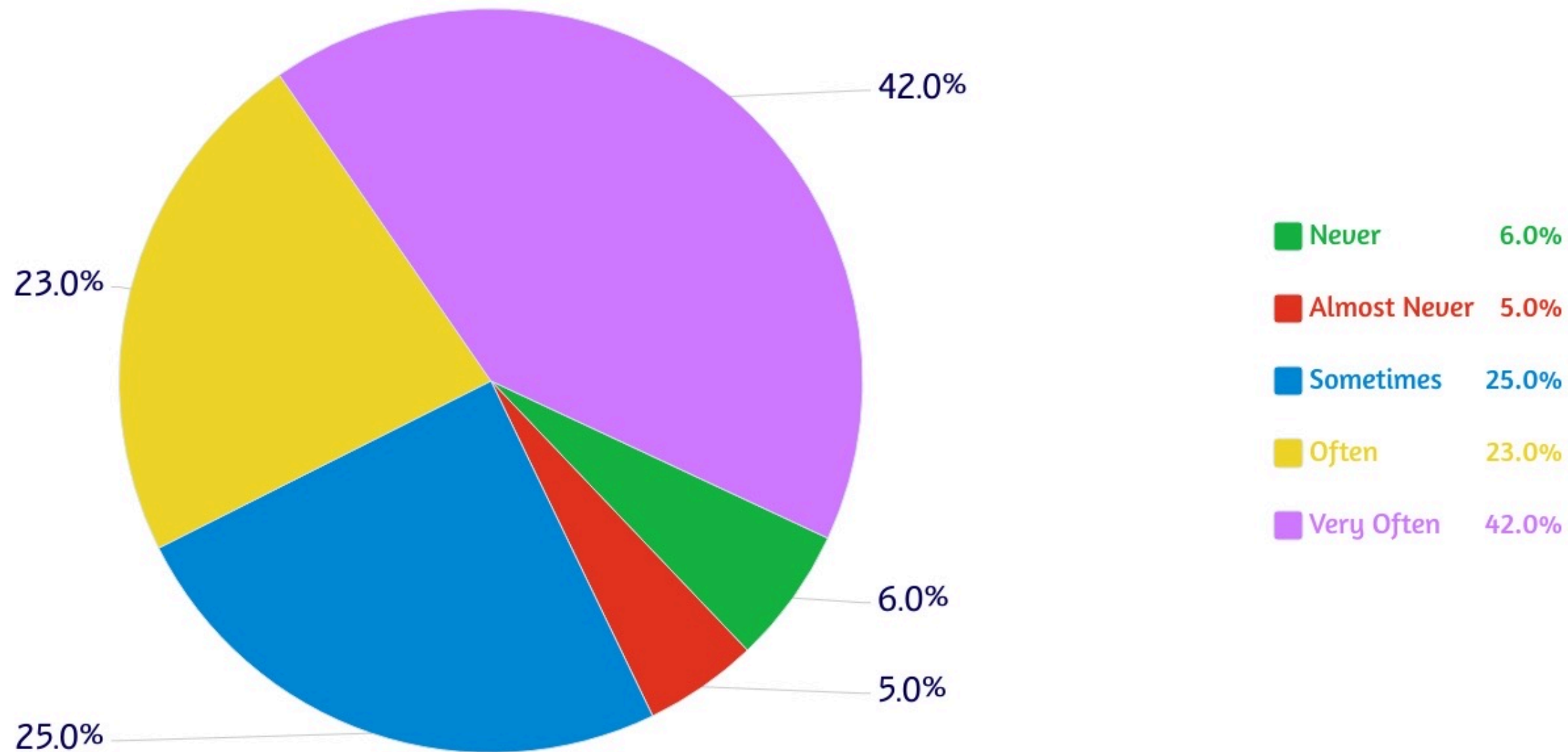
2.b. The communication you are getting from EPOKA University about its ongoing responses to COVID-19.



# 03

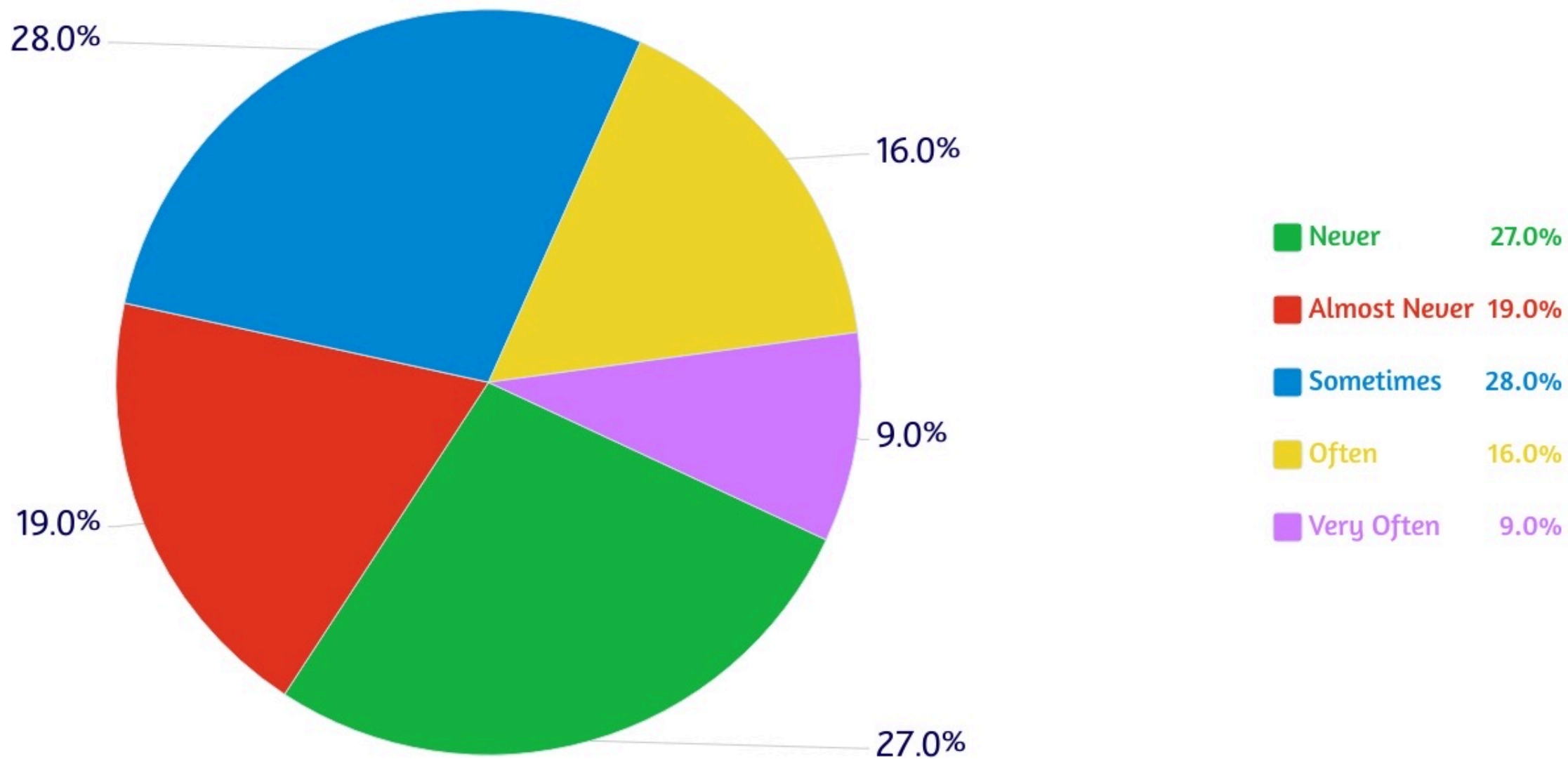
**Given the changes at EPOKA University caused by the spread of COVID-19, how often do you worry about the following?**

### 3.a. Doing well in university now that many or all of your classes are online.



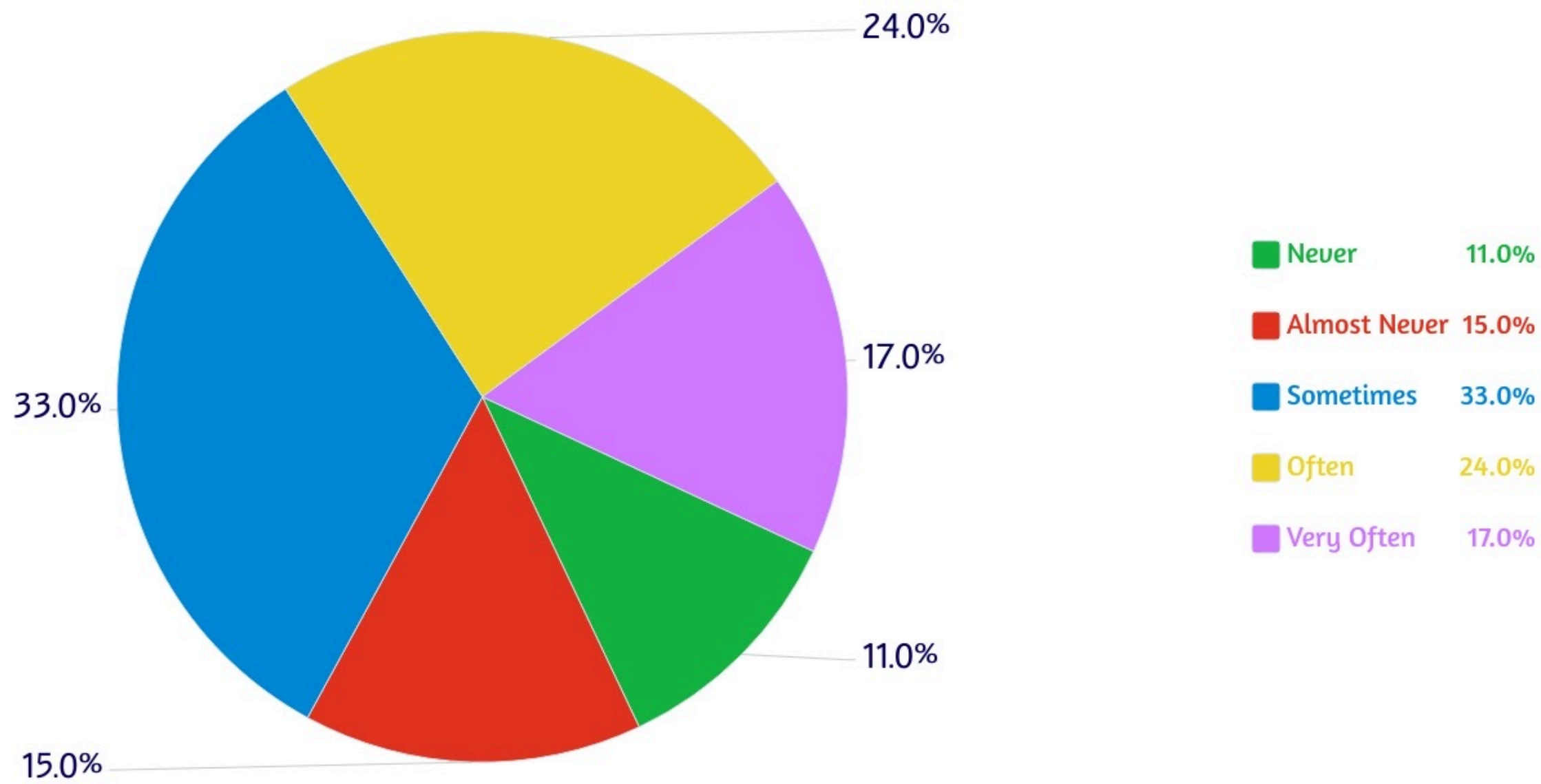


### 3.b. Losing friendships and social connections now that classes are online.

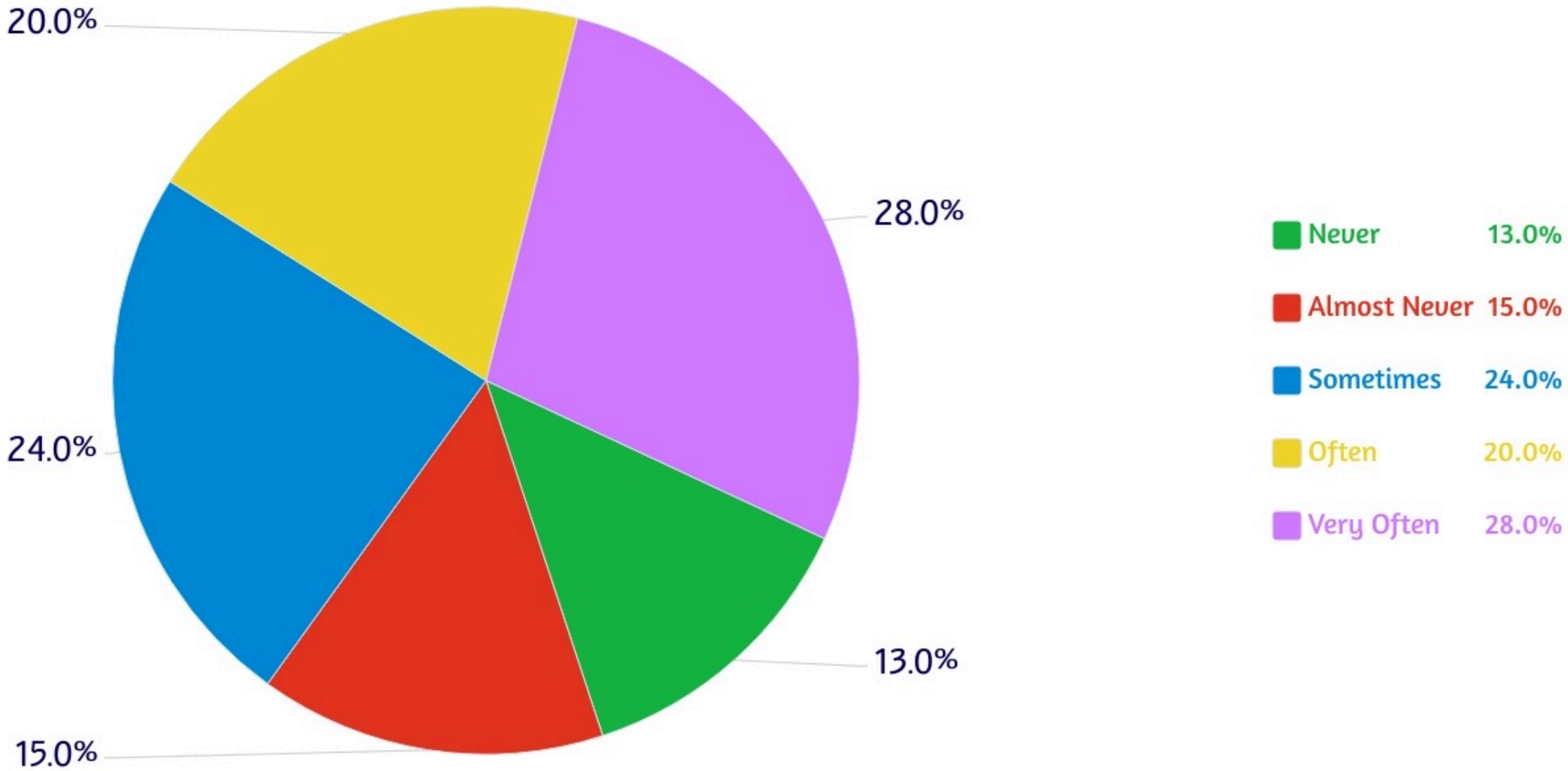




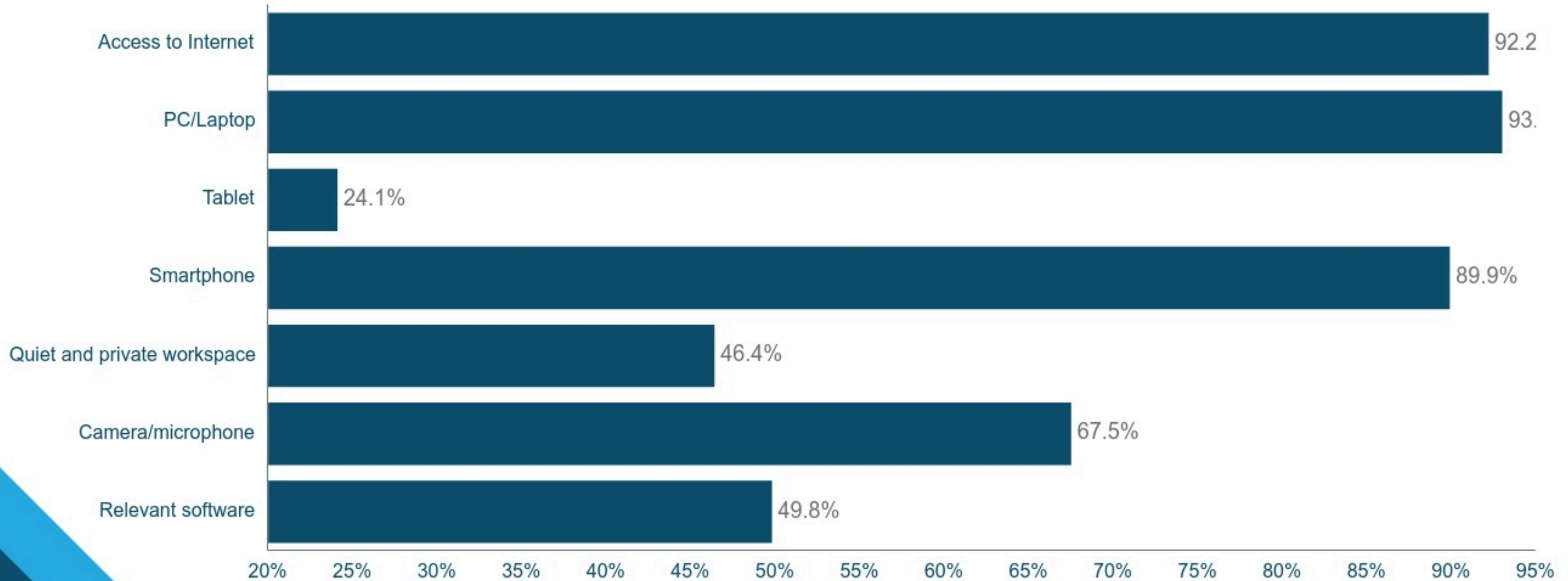
### 3.c. Accessing and successfully using the technology needed for your online classes.



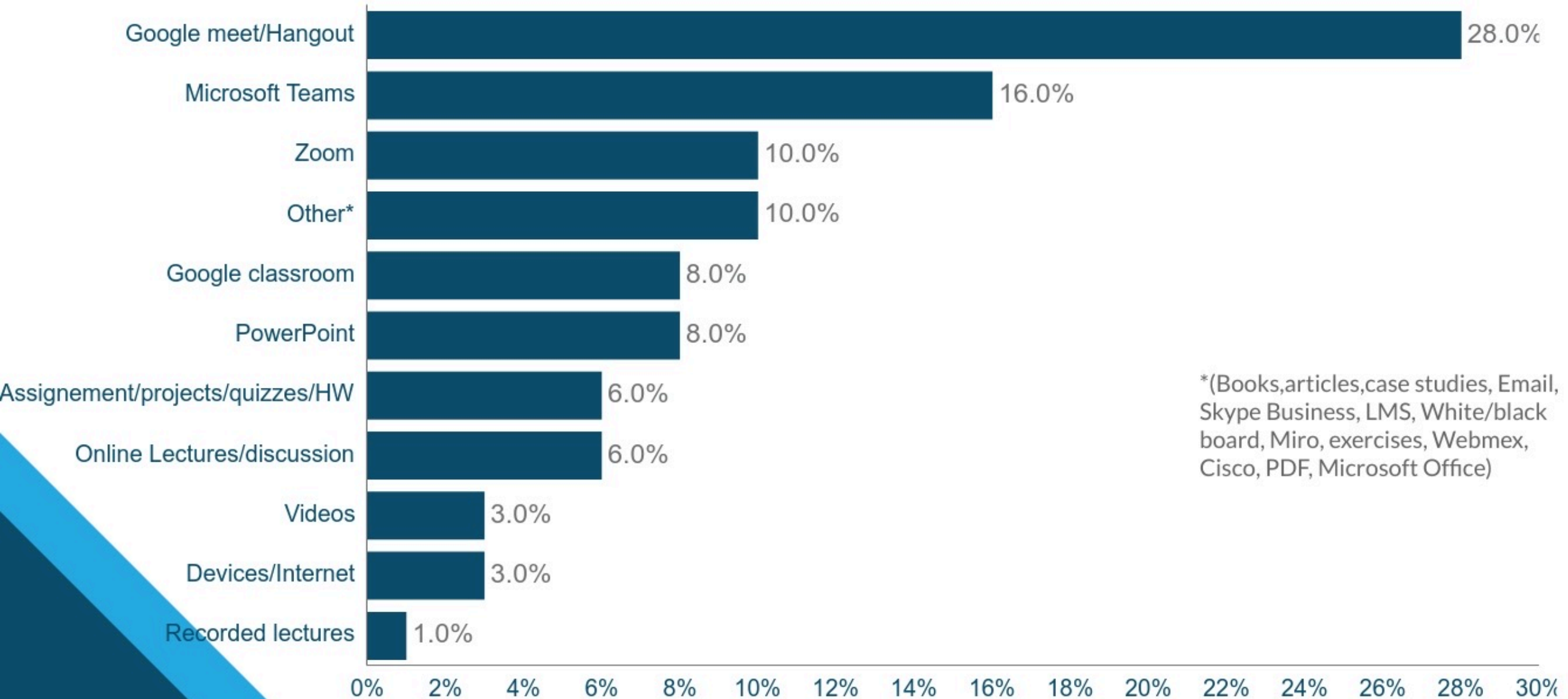
3.d. Paying your bills (e.g., tuition, loans, rent, internet access, medical)



## 04 Do you currently have all the resources and conditions necessary to continue remote classes?



# 05 For your current term online courses, please list which instructional methods have been used.

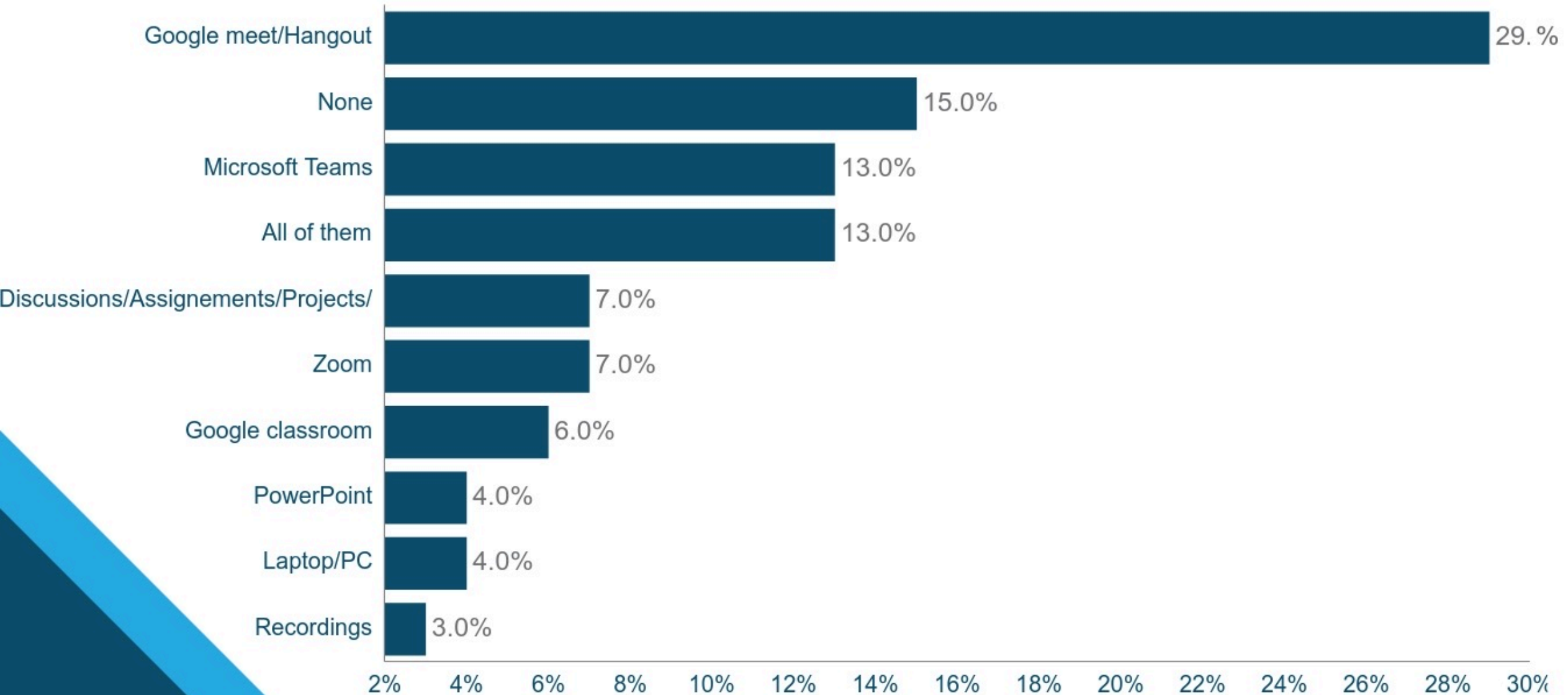


## **05'** For your current term online courses, please list which instructional methods have been used.

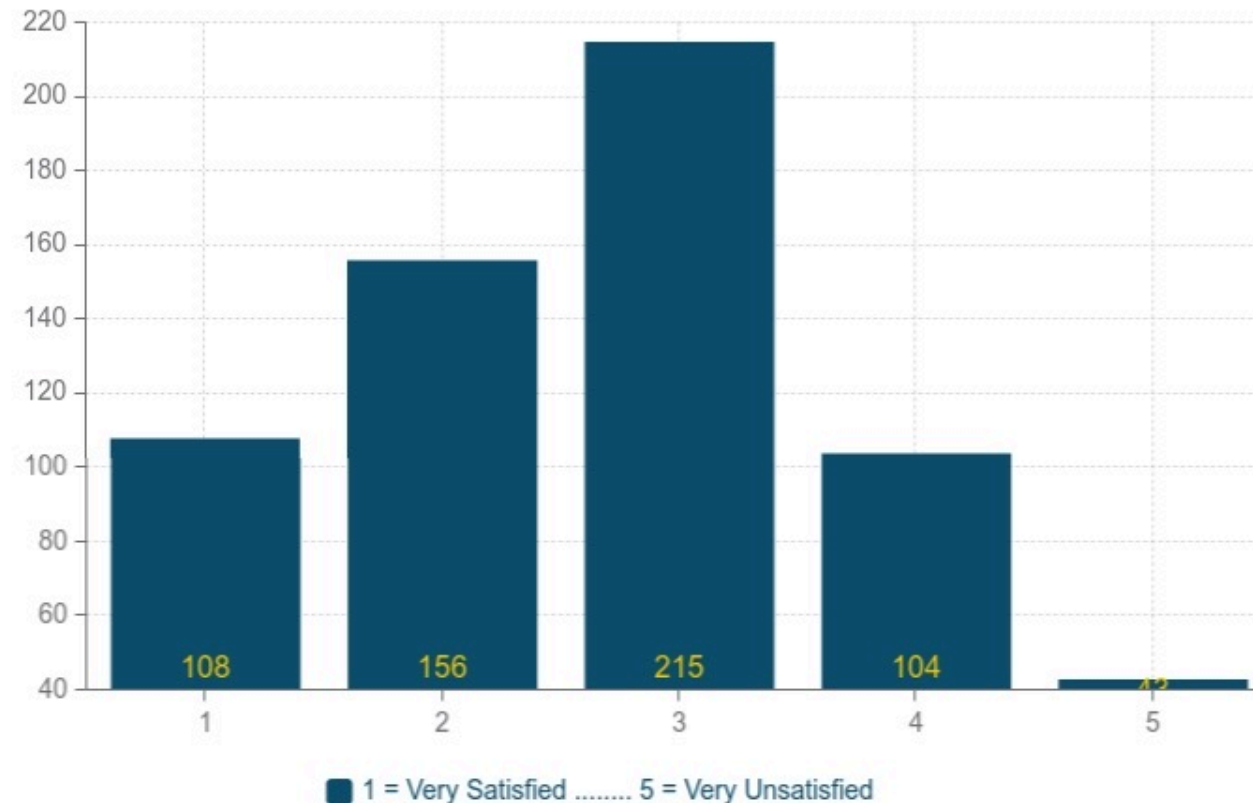
Classroom flipping , Mind mapping , Self-learning, Instructional design , Adaptive learning, Direct Instruction, Lecture-Discussion- Seminar method, Flipped classrooms, Inquiry based learning, Formal learning, self-directed learning, Student-centered, Laboratory-centered.



# 06 Which of these online instructional methods have worked best for you?

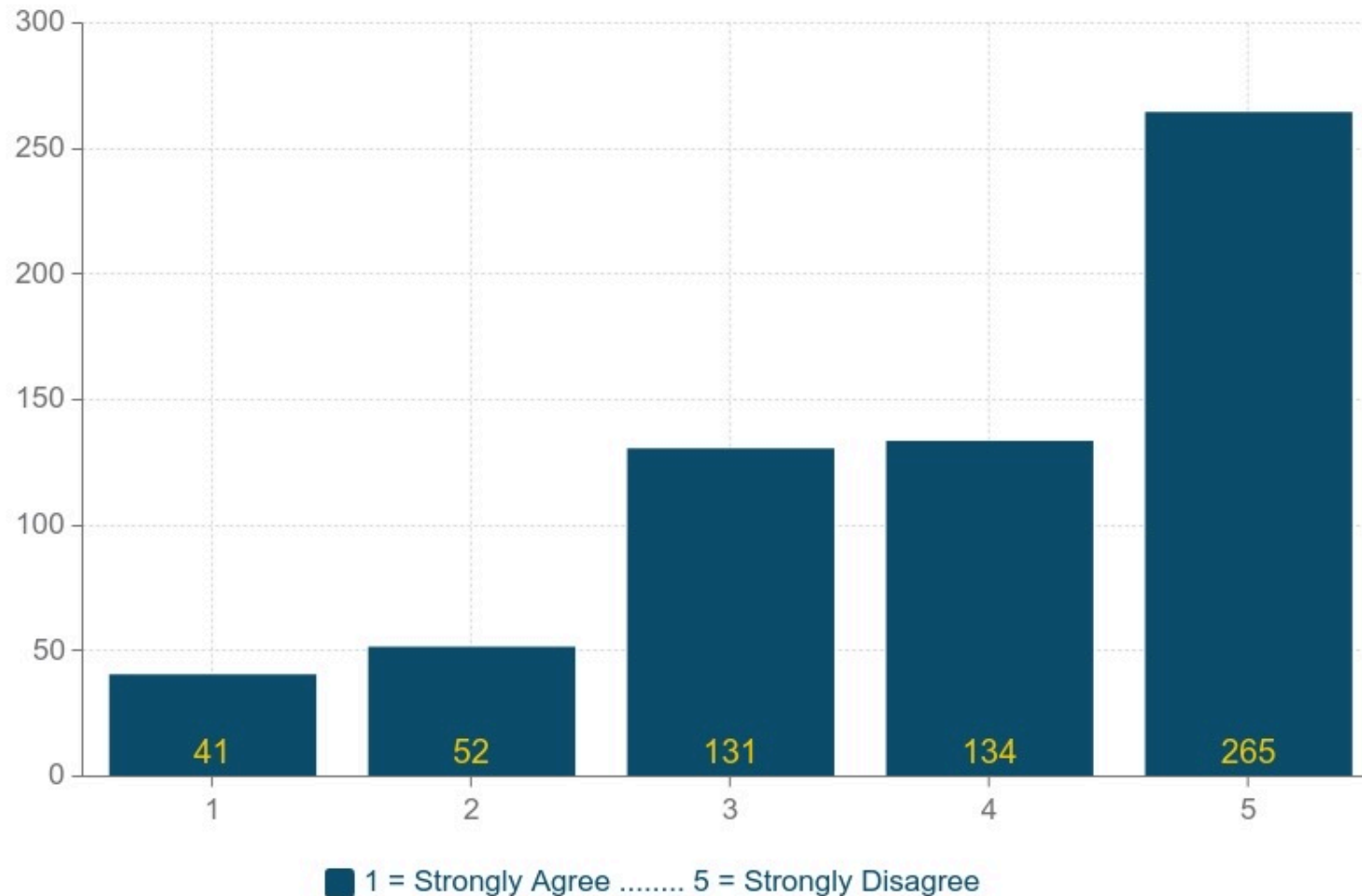


**07** In general, how satisfied are you with the instructions you received from instructors regarding the selected platform (Moodle, Microsoft Teams, Google Meet, Zoom etc.?)



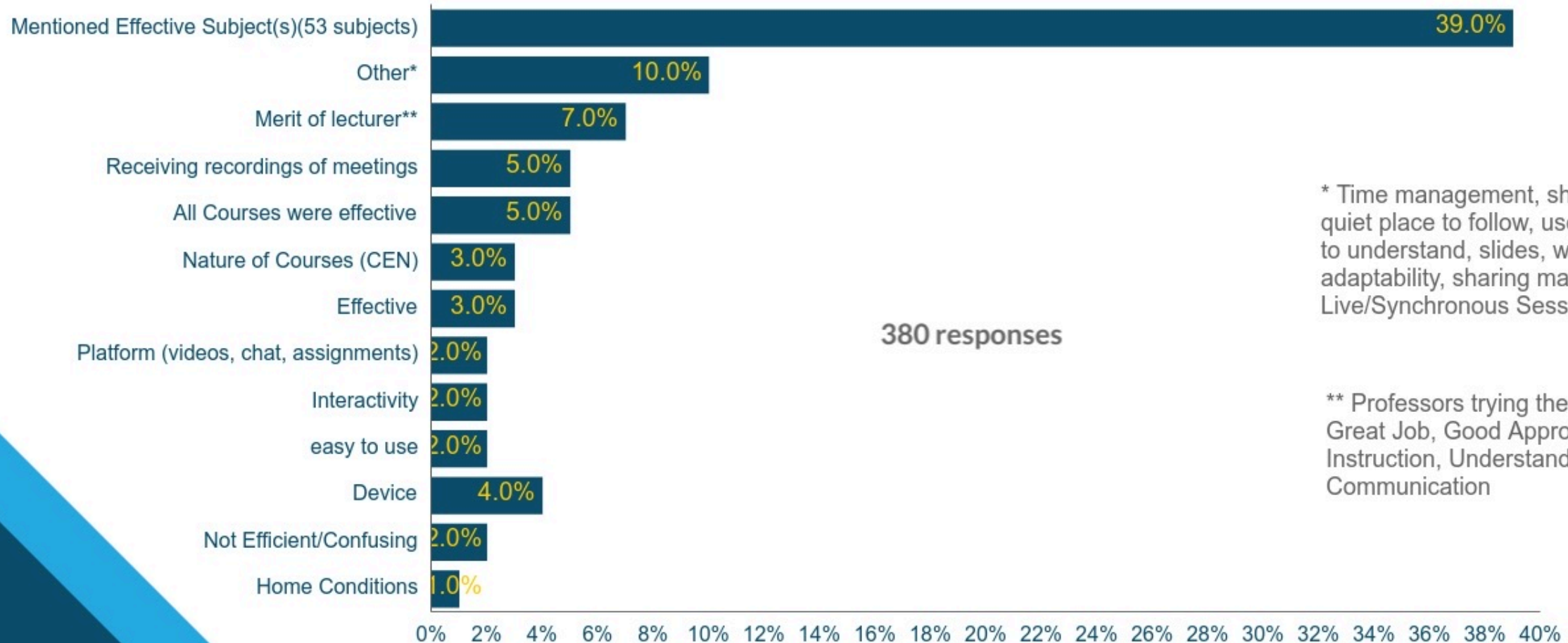


## 08 Were you able to focus during online classes like you did in-person classes?



# 09

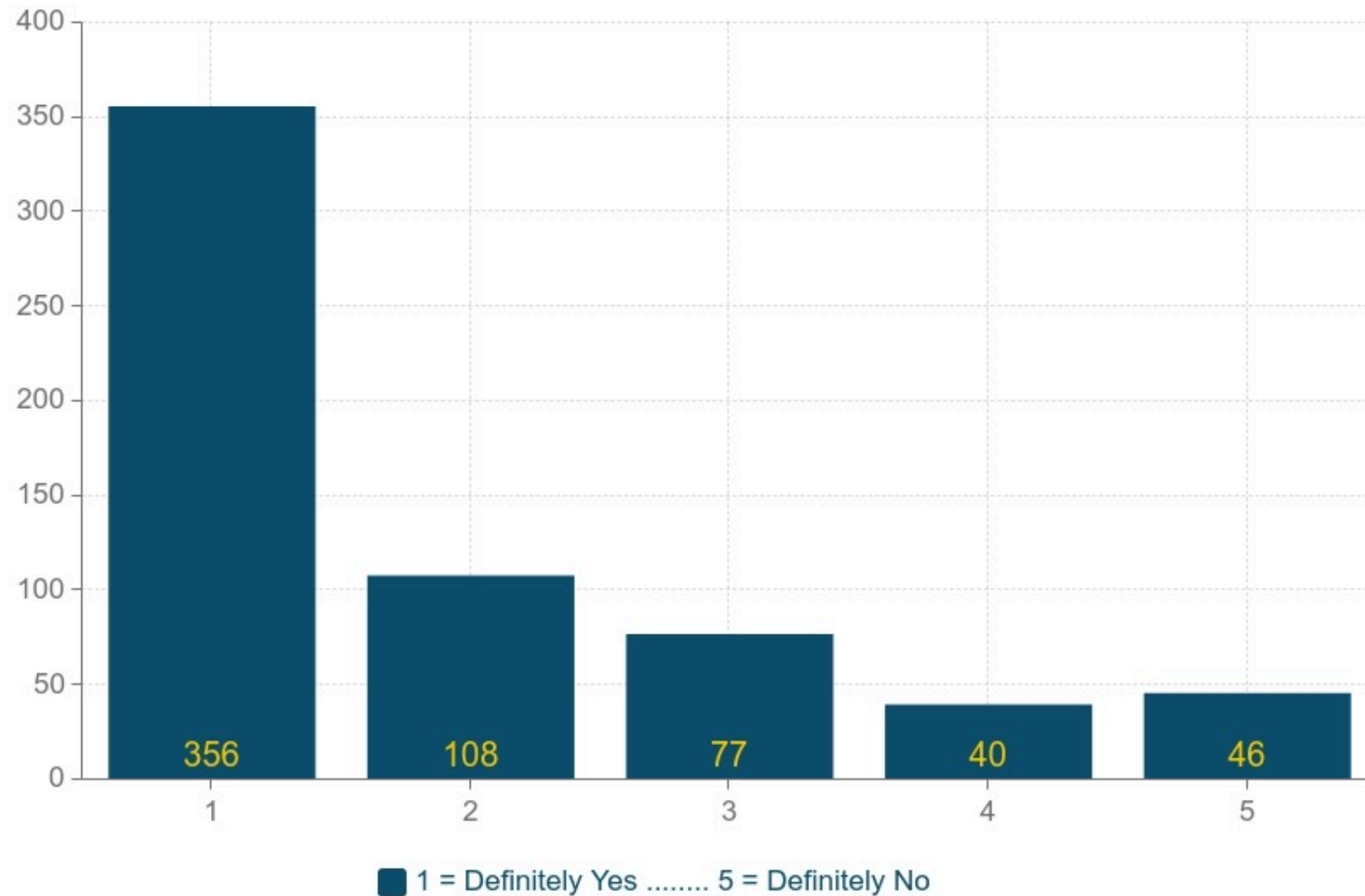
Thinking about the online instructional methods that worked best, why do you think they were effective? Is there any specific course you think the experience is going particularly well?



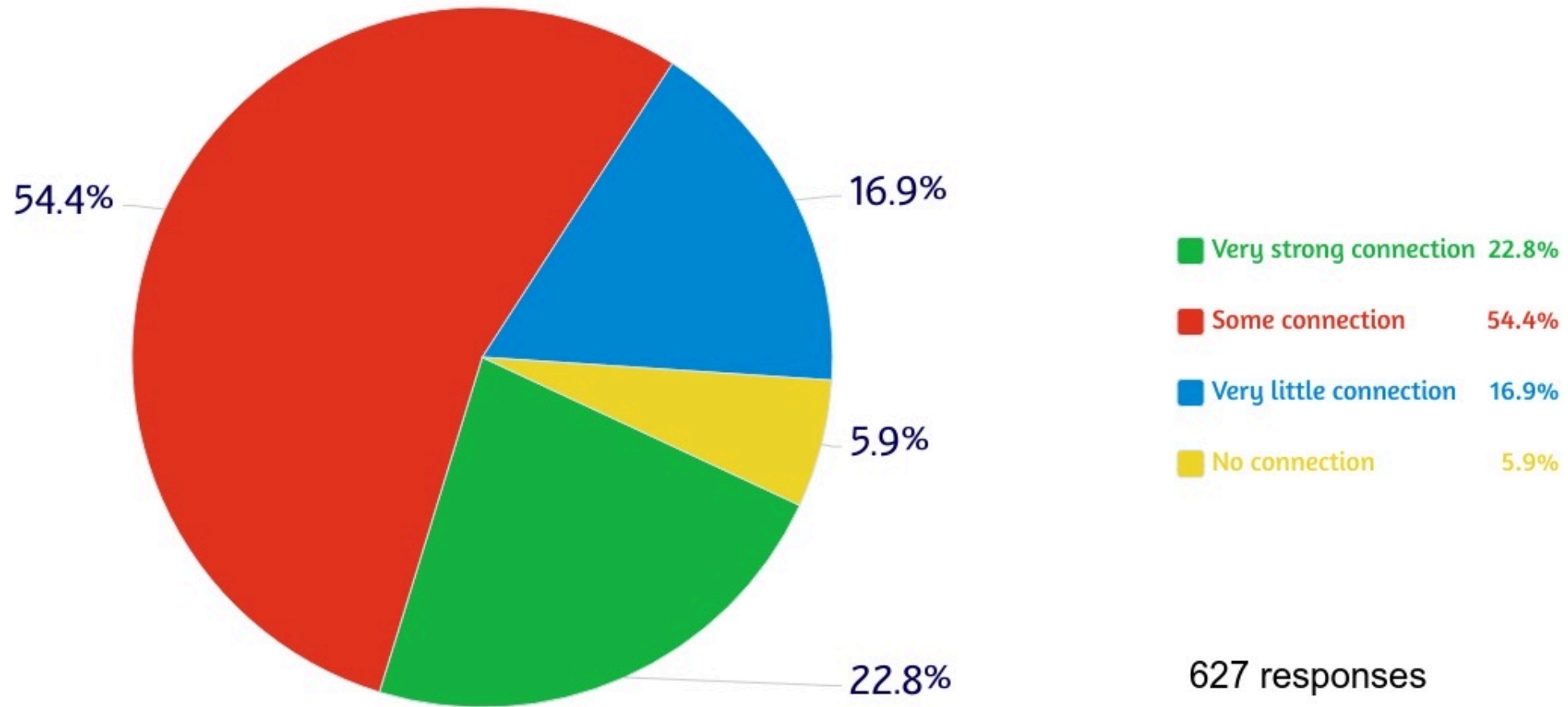
\* Time management, shared screen, quiet place to follow, use of Excel, easy to understand, slides, whiteboard, adaptability, sharing materials, Live/Synchronous Sessions

\*\* Professors trying their best, Doing Great Job, Good Approach, Good Instruction, Understanding, Good Communication

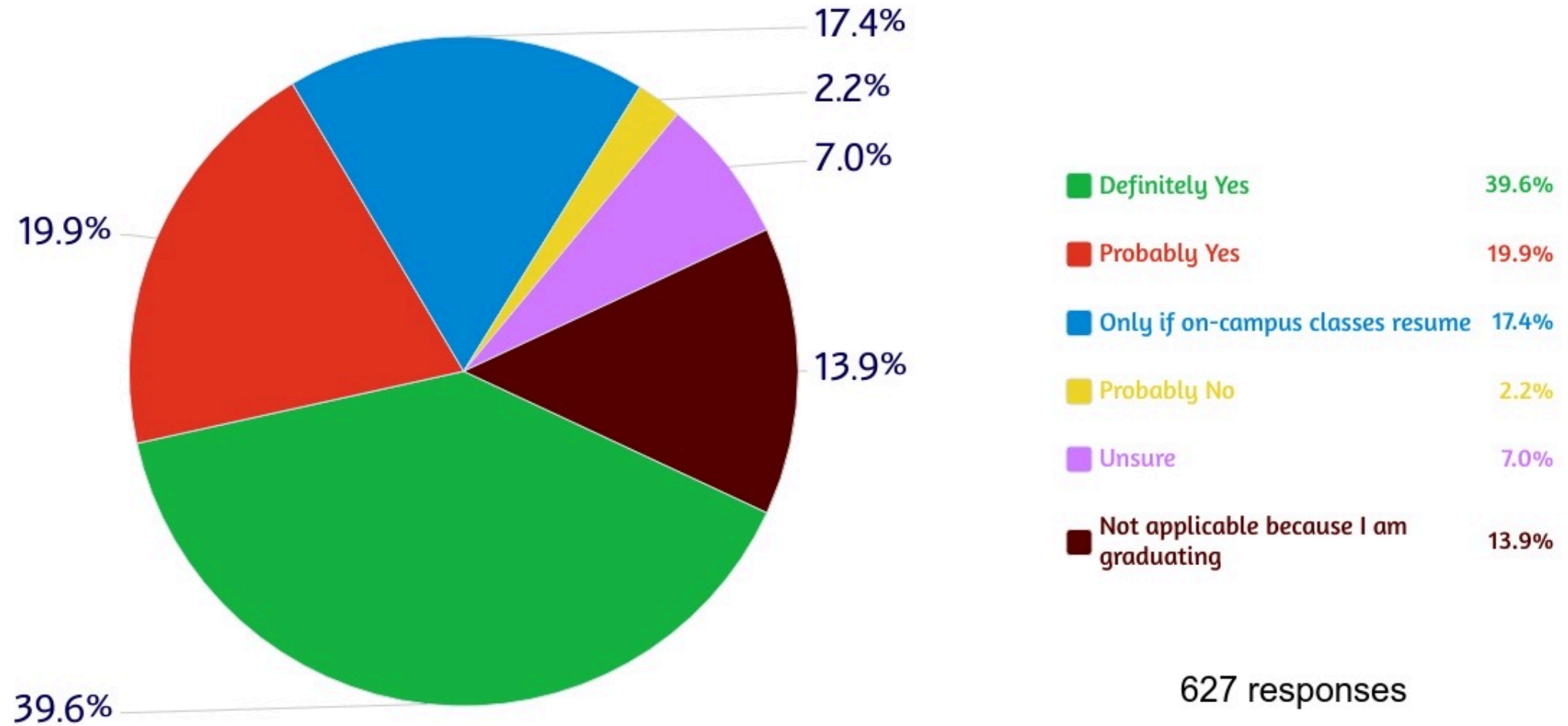
## 12 Do you miss on-campus classes?



# 13 How connected do you feel to EPOKA University?



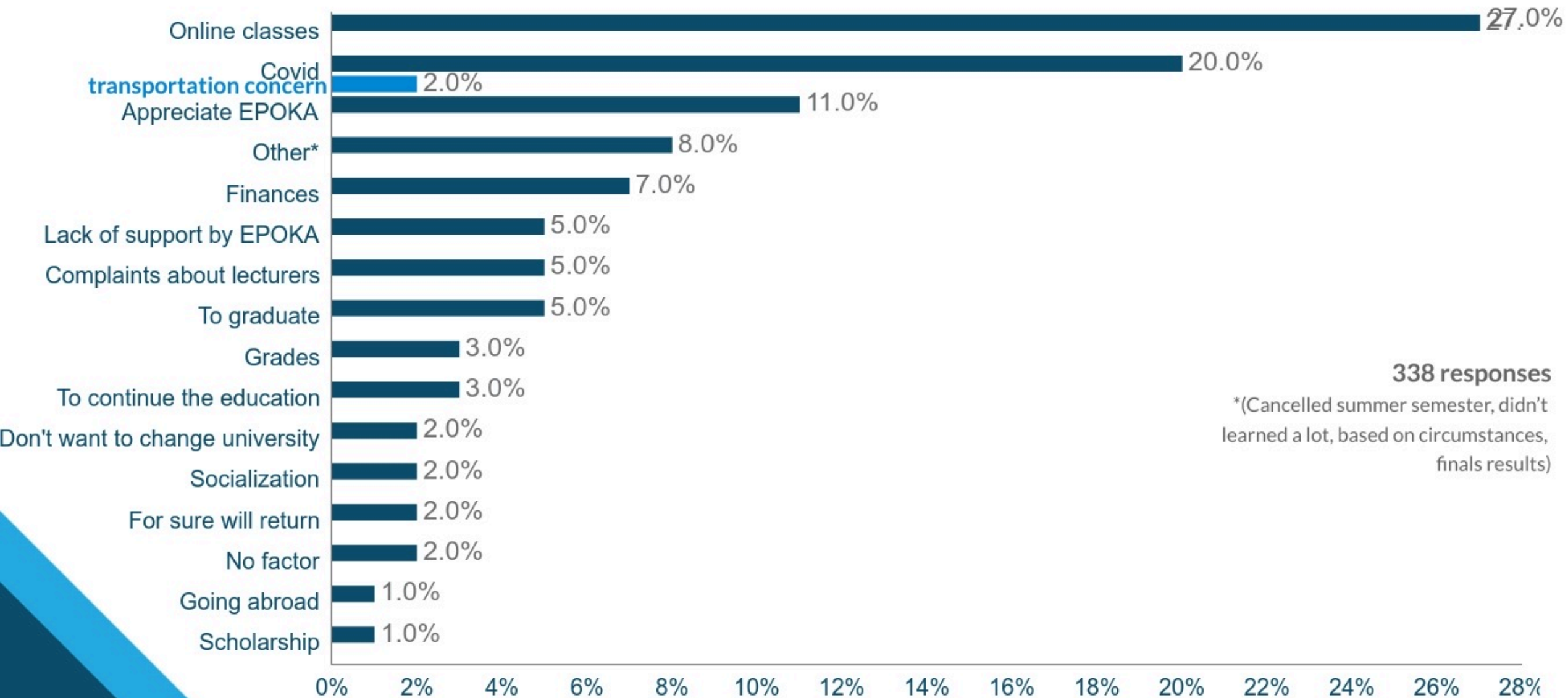
# 14 Do you intend to return to EPOKA University next fall to continue your education?





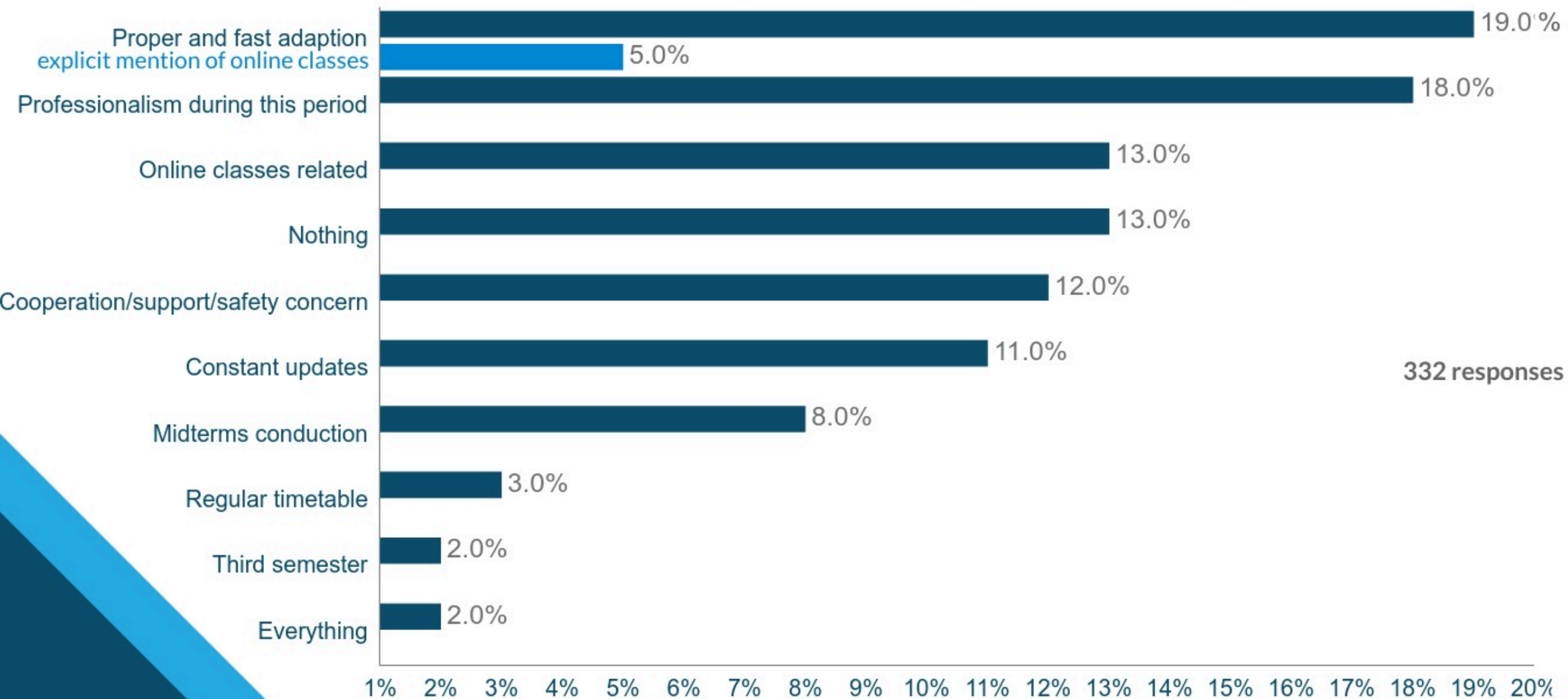
15

## What factor is having the biggest influence on your thoughts about whether or not to return to EPOKA University next fall?



16

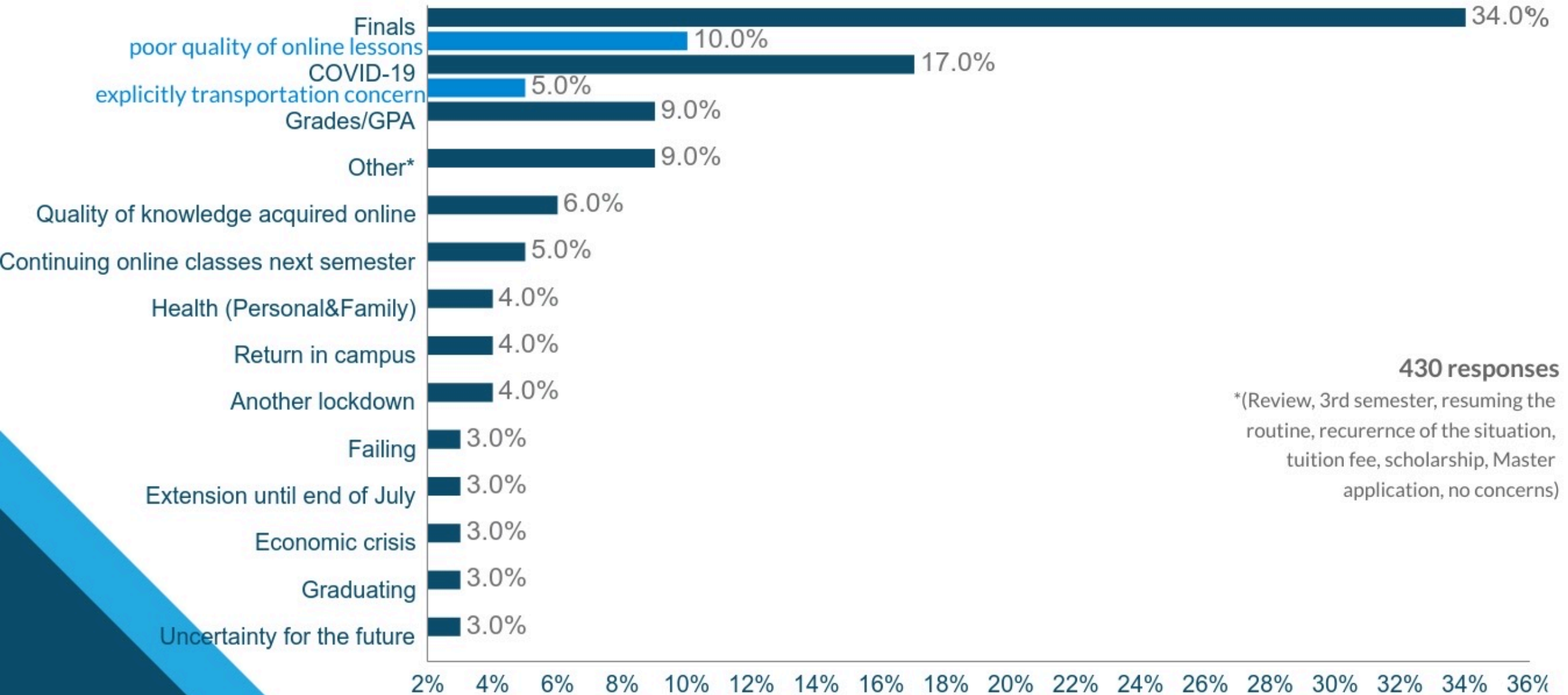
## What have you appreciated most about EPOKA University's response to COVID-19?





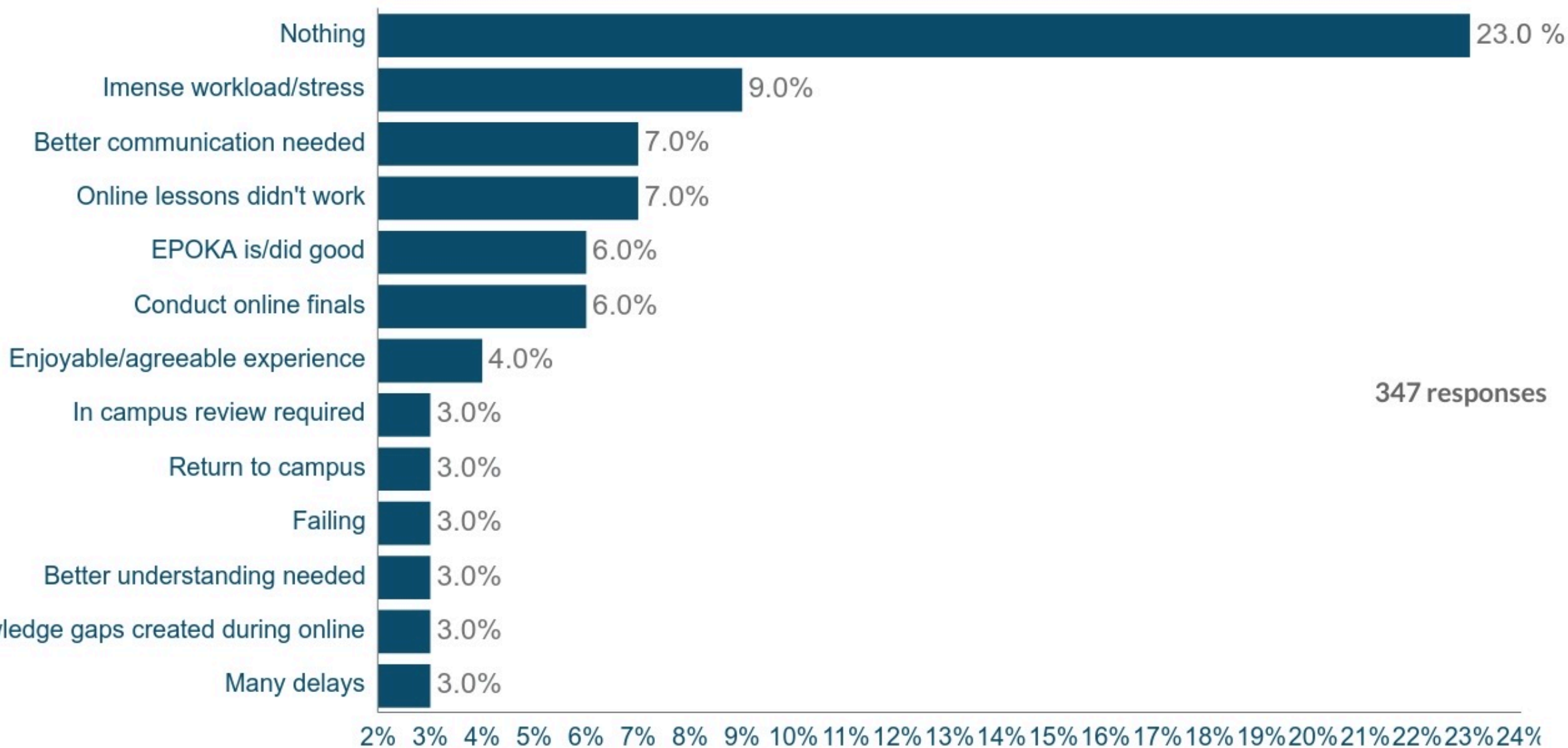
17

## What are your biggest worries or concerns as you think about what's coming up in the next few months?

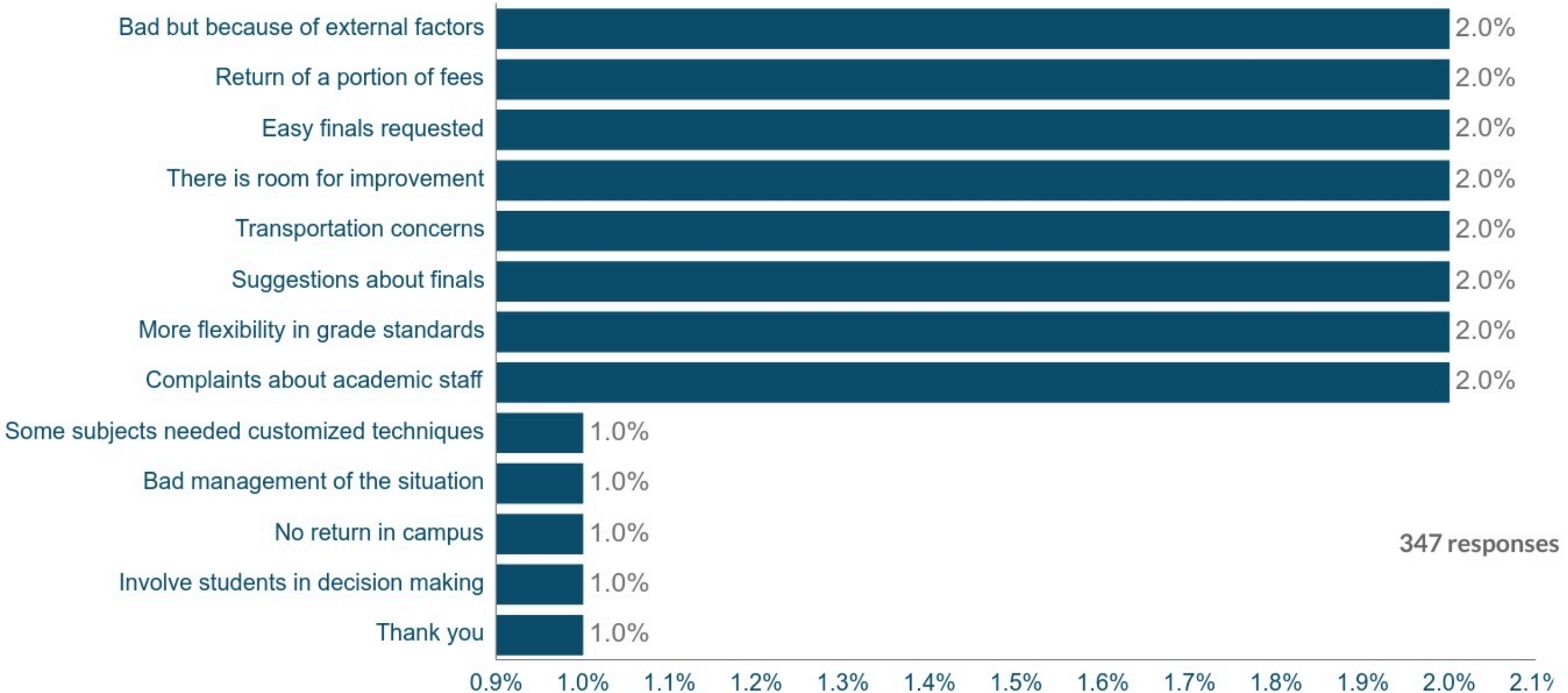


18

Is there anything else you'd like to tell EPOKA University about the way we've responded to COVID-19 and your experience this spring?

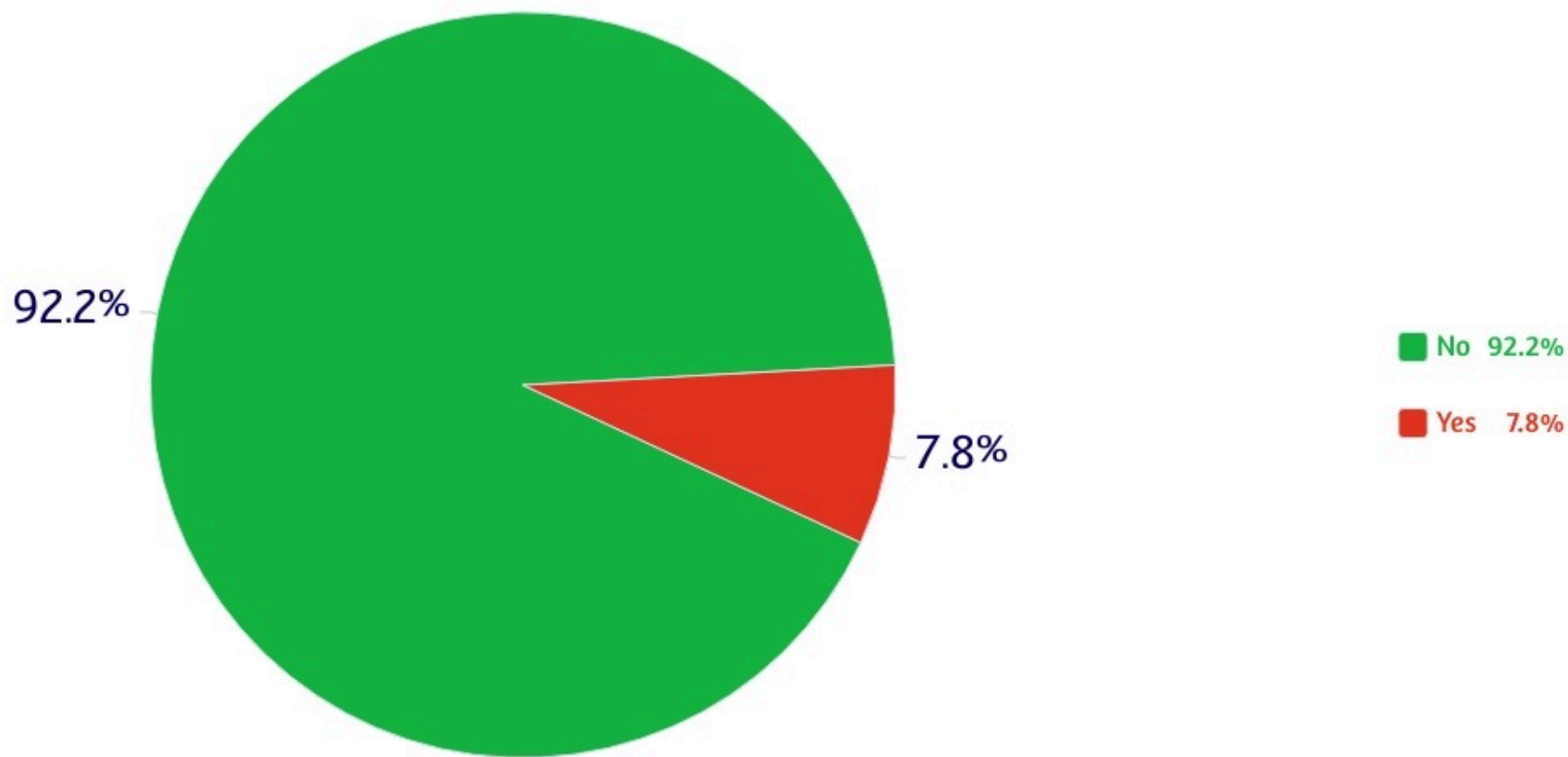


# 18' Is there anything else you'd like to tell EPOKA University about the way we've responded to COVID-19 and your experience this spring?



22

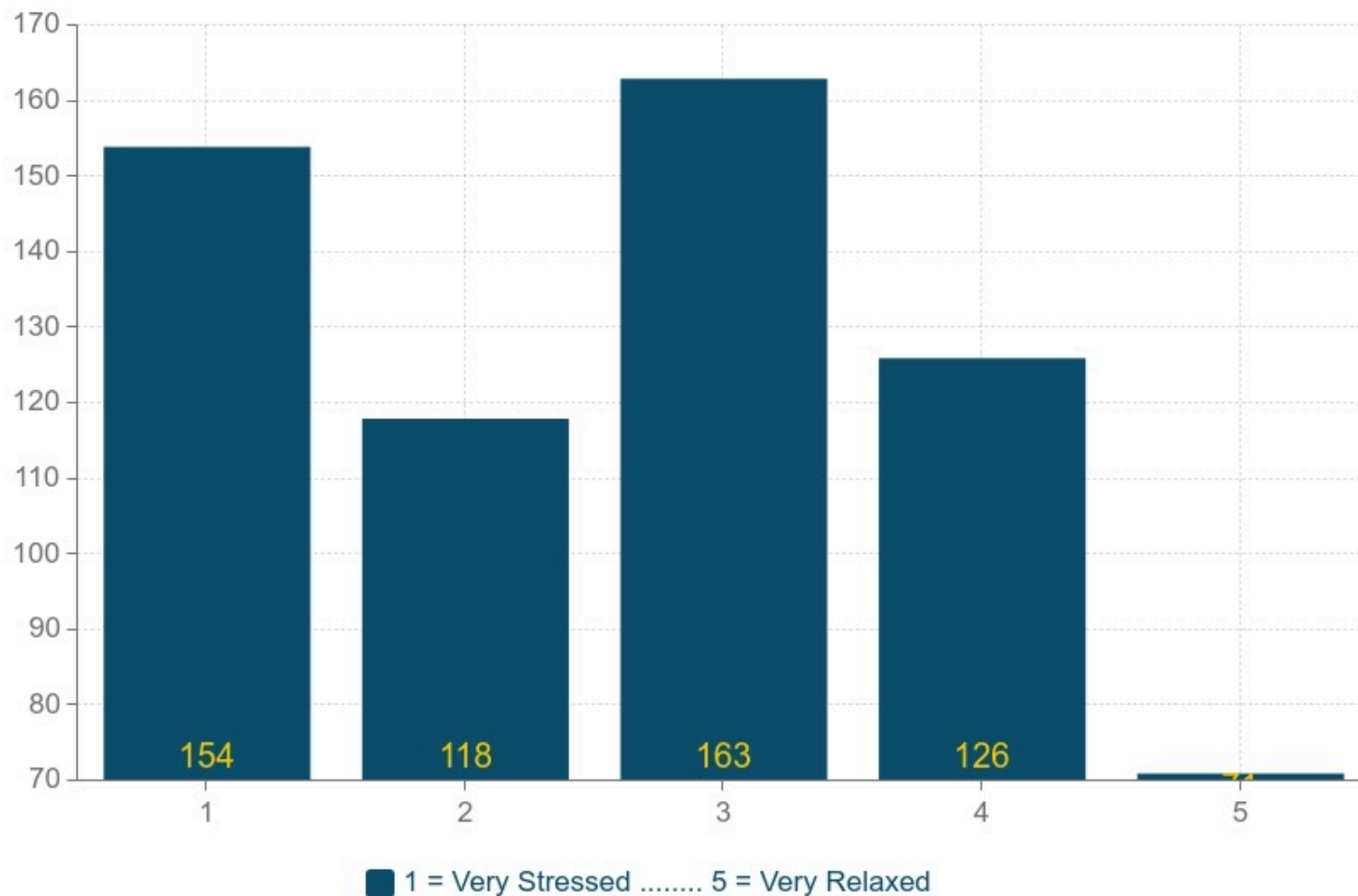
Have you had any of the typical symptoms of COVID-19 recently (high fever, cough, shortness of breath)?





# 23

## On a scale of 1 to 5, how do you rate your psychological well-being?



# Important Takeaways...

- Professionalism and relatively fast response is appreciated from students
- Conduct of Online classes is appreciated, however given the emergence there is place for improvements both technically & pedagogically.
- Students ask for more Interaction during classes.
- Students want to communicate with their university and provide their insights/feedback for the process.
- Students claim for difficult experience and overload. Technical problems during the classes were stressing.
- Students ask for Online Examinations. If exams are to be on-campus then they request on-campus review sessions.
- Transportation Concerns (from home to nearest bus station and inside bus)
- Flexibility for not losing scholarships & tuition fee revision.





THANK YOU

Esmir Demaj

